

Goffstown Public Library - Goals

Approved by the Library Board of Trustees, September 19, 2012

- 1) The Goffstown Public Library will provide a place for people to gather for formal and informal conversation about town affairs.**
 - a) The Library Board of Trustees will convene a group to address the facility needs and forward a proposal for improvement and expansion to town government by FY 2015.
 - b) The Library Board of Trustees will convene 3 meetings of town citizens to discuss library needs by FY 2014.

- 2) The Goffstown Public Library will provide a variety of services that result in ongoing library usage and promote lifelong learning, cultural awareness and a sense of community belonging.**
 - a) The Goffstown Public Library will provide a year-round schedule of adult and youth classes and events, to be evaluated annually by library staff.
 - b) The Goffstown Public Library will provide Summer Reading classes and events, seeking ways to capitalize on collaborative efforts with local schools and organizations.
 - c) The Goffstown Public Library will provide exhibits and lectures as time and space allows.

- 3) The Goffstown Public Library will provide access to collections and materials of interest, value and relevance in a variety of formats and emerging technologies.**
 - a) The Goffstown Public Library will deselect non-circulating, outdated and worn items on an ongoing basis.
 - b) The Goffstown Public Library will foster love of learning and pursuit of knowledge by purchasing and adding new materials on a regular basis.
 - c) The Goffstown Public Library will develop and preserve the local history collection and investigate additional grant or private funding for digitizing said collection and vital records.
 - d) The Library Board of Trustees will advocate for funding to acquire a balanced collection of materials, including print, non-print as well as emerging technologies and formats.

- 4) The Goffstown Public Library will provide the citizens of Goffstown with well-rounded, quality information services, a trained staff and a sufficient variety of operating hours.**
 - a) The Library Board of Trustees will advocate for a restoration of the lost 17 staff hours by the year 2014. (17 hours lost in 2009)
 - b) The Library Board of Trustees will advocate for additional hours to be applied to a "substitute" position to fill staffing voids.
 - c) Identify and grow a reliable and invested contingent of volunteers to fill specific voids in the completion of tasks.
 - d) The Library Board of Trustees will advocate for funding to ensure staff access to ongoing training and professional development.

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- e) The Library Board of Trustees will advocate for additional hours of operation that may include expanding evening and weekend hours.

5) The Goffstown Public Library will provide a facility that is inviting, safe and well-maintained, while retaining its historic integrity.

- a) The Library Board of Trustees will advocate for adequate staffing to ensure public and staff safety in a 3-floor facility.
- b) Provide staff safety training on a regular basis including but not limited to dealing with difficult patrons, CPR, disaster preparedness and emergency planning.
- c) Develop an ongoing plan to include preventative maintenance, ADA accessibility and fire code compliance.
- d) Address security issues and the lack of outside lighting.
- e) Address open space, meeting space, programming space and staff space issues.

6) The Goffstown Public Library will provide outreach efforts to address community needs, engage new patrons and highlight library services.

- a) The Goffstown Public Library will develop school/library relationship and collaborative initiatives.
- b) The Goffstown Public Library will seek new opportunities for partnerships with community groups and local businesses.
- c) The Goffstown Public Library will seek additional ways to deliver services to the underserved.

7) The Goffstown Public Library will continue to highlight and expand community awareness of library services.

- a) The Goffstown Public Library will maintain our presence and identity within the community using a variety of media and outreach activities and events.
- b) The Goffstown Public Library will explore use of emerging technologies to promote services and programs.
- c) The Goffstown Public Library will maintain an innovative, dynamic webpage.
- d) The Library Board of Trustees will convene a group to address funding, trust development, donations, grants, foundation, awards and bequests.